

From: Doug Clark
To: Microsoft ATR
Date: 1/28/02 10:35am
Subject: Microsoft Settlement

I want to add my request that the final settlement of the Microsoft case be based on much harsher terms than the ones now being considered. As a consumer I am concerned that Microsoft will again abuse the very lenient terms now proposed. As I see the new Microsoft XP operating system unfolding I am again seeing their monopolistic practices continue. An example, MS has now (or in the near future) ended all direct support for its past operating systems. This forces consumers to switch to the new and only other available operating system. MS has further begun a pricing strategy that will not allow consumers to buy their product outright at a reasonable price; which forces consumers to "rent" their products. Once this phase is complete, MS can raise the "rental" price at their whim. Thank you for allowing me to contact you.

Sincerely,

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